New connections/Additional Load, where power supply can be provided from existing network

Service Area	Standard	Pending complaint of the previous month	Complaint received during the month	Total Complaint	Complaints attended during the month			Balance complaint to be attended
					Within Specified Time	Beyond specified time	Total	
1	2	3	4	5=3+4	6	7	8=6+7	9=5-8
Where no RoW or road cutting permission is required	within 1(one) day from the date of receipt of full payment.	3132	9376	12508	9352	0	9352	3156
Where RoW or road cutting permission is required	within 9(nine) days from the date of receipt of full payment	48	110	158	79	0	79	79